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## Experience & Specialties

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Business type: Information Technology / Financial / Database

Service Type: Application Manager – Coordinator / Functional & Technical Consultancy / Programming / DBA Support /

## Professional Experience

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2006 – 2011 *Position:*

- Application manager for Finance, Sales, Asset Management and Distribution at Tennet TSO B.V, Arnhem using Swedish ERP application (IFS).
- Technical Application Specialist for Q&A, Design, Architecture and Solution.

*Company:*

Control and managing the domestic electricity network in Netherlands and balancing the consumption of electricity power with other countries (European and Scandinavian countries)

([www.tennet.org](http://www.tennet.org))

*Responsibilities:*

- Managing, monitoring the quality and performance of IFS application functionalities and business process functionally and technically.
- Managing, monitoring the quality of interface between and with IFS application
- Analyzing and developing, adjusting or creating business process based on business requirements
- Translating business requirements to ERP application and overseeing the future needs of the business and application managing team.
- Interfacing between IFS application with other applications.
- Developing, Testing
- Training the trainer
- Key-user coordinator
- Troubleshooting, Workshop, innovation for improvement of the system.
- Installation & Configuration & Database performance support with DBA.
- Monitoring and managing ITIL process (Incident Management, Problem Management, Change Management)
- Second line support.

*Tools used:*

- IFS Application as ERP Application (Financials, Distribution, Asset Management, Document Management)
- IFS tools (Admin, FndMig, Solution Manager, Report Designer, Report Builder, F1 tool).
- TopDesk
- Ms. Office

- Oracle Enterprise.
- PL/SQL Developer (Oracle 10)
- Crystal Report
- SOA, JBOSS, Apache
- Java (J2EE), Web services, BizAPI.
- OSB (Oracle Service Bus).

2008 - 2009

**Position:**

4GL Designer and Developer at Zwitserleven, Amstelveen

**Company:**

Pension, mortgage insurance and long-term investment business for private and small and middle-sized companies ([www.zwitserleven.nl](http://www.zwitserleven.nl))

**Responsibilities:**

- Translation business requirement to functional and technical specification.
- Designing and developing customizations, changes and fix in the application.
- Creating technical specification/documentation.
- Queries, data repair actions, reporting
- Database tuning regarding performance.
- Managing the software deliveries, documentation, and configuration
- Conducting technical test (performance, user-friendly, translation, security aspects, troubleshooting).
- Administrate middleware software among Oracle instances.

**Tools used:**

- Centura (4th GL Programming language with object oriented concept) for Client programming
- TOAD for server programming & Oracle 8 & 10
- Assyst
- UltraEdit
- Guggi + Golden
- PVCS
- SQL Plus
- Oracle Designer
- UNIX (Shell script).

2005 – 2006

**Position:**

Package Quality Manager / Tester (Quality & Assurance, Release management and installations) at Tennet TSO B.V, Arnhem.

**Responsibilities:**

- Conducting IFS functional and technical test ( performance, user-friendly, translation, security ).
- Designing and developing customizations, changes and fixes in the application.
- Managing the software deliveries, documentation, installation and configuration ( Release management )
- Incidents / Problems / Changes

**Tools used:**

- Centura (4th GL Programming language with object oriented concept) for Client programming
- PL/SQL Developer for server programming & Oracle 10
- CCC/Harvest (source code management software)
- Rational Rose (Object oriented modeling software)

- Business Modeler (Business oriented modeling software).
- Ms. Office.
- Report Builder tool, Crystal Report
- TOAD

2004 – 2005

**Position:**

*Financial Support Consultant.*

**Company:**

- IFS BeNeLux ([www.ifs.nl.com](http://www.ifs.nl.com))
- Alcontrol ([www.alcontrol.com](http://www.alcontrol.com))
- Possehl ([www.possehl.nl](http://www.possehl.nl)) ,

**Responsibilities:**

- Perform second and third line functional support for Financial and logistic issues.
- Design functional specification and technical specification
- Incidents / Problems / Changes
- Queries and data repair actions, ad hoc reporting
- Designing and developing customization, changes and fix in the application and testing.
- SQL tuning regarding performance.
- Release, delivery, installation and configuration

**Tools used:**

- Centura (4<sup>th</sup> GL Programming language with object oriented concept) for Client programming
- PL/SQL Developer for server programming & Oracle
- CCC/Harvest (source code management software)
- Rational Rose (Object oriented modeling software)
- Business Modeler (Business oriented modeling software).
- Ms. Office.
- Report Builder tool, Crystal Report
- TOAD, SQL Loader, Oracle Tuning and performance tool
- IFS - LCS

1998 – 2004

**Position:**

*Senior Software Engineer*

**Company:**

- Scania, BV (6 months project)
- Ropla B.V (6 months project)
- Wynns B.V (3 months project)
- Sony, B,V (6 months project)
- IFS BeNeLux B.V (4 years project)
- Philips Communication Systems B.V (3 months project)

**Responsibilities:**

- Programming, Debugging, Testing.
- Design functional and technical specification, documentation
- Incidents / Problems / Changes
- Queries and data repair actions, ad hoc reporting
- Designing and developing customization, changes and fix in the application and testing.
- SQL tuning regarding performance.
- Release, delivery, installation and configuration

- Interface

***Tools used:***

- Centura (4<sup>th</sup> GL Programming language with object oriented concept) for Client programming
- PL/SQL Developer for server programming & Oracle
- CCC/Harvest (source code management software)
- Rational Rose (Object oriented modeling software)
- Business Modeler (Business oriented modeling software).
- Ms. Office.
- Report Builder tool, Crystal Report
- TOAD, SQL Loader, Oracle Tuning and performance tool
- IFS – LCS

1998 – 1998

***Position:***

*Senior Developer at Modus Media International*

***Company:***

*Modus Media B.V ([www.moduslink.com](http://www.moduslink.com))*

***Responsibilities:***

- Programming, Debugging, Testing.
- Design functional and technical specification, documentation
- Incidents / Problems / Changes
- Queries and data repair actions, ad hoc reporting
- Designing and developing customization, changes and fix in the application and testing.
- SQL tuning regarding performance.
- Release, delivery, installation and configuration
- Interface

***Tools used:***

- Centura (4<sup>th</sup> GL Programming language with object oriented concept) for Client programming
- PL/SQL Developer for server programming & Oracle
- CCC/Harvest (source code management software)
- Rational Rose (Object oriented modeling software)
- Business Modeler (Business oriented modeling software).
- Ms. Office.
- Report Builder tool, Crystal Report
- TOAD, SQL Loader, Oracle Tuning and performance tool

1996 – 1998

***Position:*** .

*System Analyst Finance at IFS Indonesia, Jakarta*

***Company:***

*IFS Indonesia ([www.ifsworld.com/id](http://www.ifsworld.com/id))*

***Responsibilities:***

- Perform second and third line functional support for Financial and logistic issues.
- Design functional and technical specification, documentation
- Incidents / Problems / Changes
- Queries and data repair actions, ad hoc reporting
- Designing and developing customization, changes and fix in the application and testing.

- SQL tuning regarding performance.
- Release, delivery, installation and configuration
- Interface

**Tools used:**

- SQL Gupta (4<sup>th</sup> GL Programming language with object oriented concept) for Client programming
- PL/SQL Developer for server programming & Oracle
- CCC/Harvest (source code management software)
- Rational Rose (Object oriented modeling software)
- Business Modeler (Business oriented modeling software).
- Ms. Office.
- Report Builder tool, Crystal Report
- TOAD, SQL Loader, Oracle Tuning and performance tool

1996 – 1996

**Position:**

Financial EDP manager at Universal Abbresivindo, PT (Limited), Jakarta

**Responsibilities:**

- Data manager (reports, queries, analysis).
- Audit & Control
- Maintaining financial application and technical test

**Tools used:**

- Visual FoxPro
- Office

**Languages**

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Indonesian	native language
Dutch	excellent
English	excellent

**Education & Certifications**

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1993 – 1997 Bina Nusantara University, Indonesia, Discipline : Computer & Accountancy

**Courses & Experiences:**

Practice Accounting degree  
 Programming languages: PL/SQL & SQL, Centura/Gupta, HTML/XML.  
 E-learning : java script  
 Object Oriented modeling (Erwin, Rational Rose).  
 Windows operating system.  
 Oracle (SQL Expert, Performance & Tuning)  
 SQL Server 2008 Administration, Development

Communication skill

**Other Experiences and Achievements**

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Driving License: B.

## **Alvinno Matulesy**

### **Technocross**

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